

ASPIRE • HEALTH

19 December 2012

Measures for VISN 09, Fiscal Year 2012 Quarter 4, Oct. 2011 thru Sept. 2012

Measures • VA National Averages • Aspirational Goals				Aspirational Goals Met ²									
Domain • Measure	T ¹	Average	Goal	09	581	596	603	614	621	626	626A4		
Safety													
<i>Healthcare associated infections</i>	O												
MRSA infection rate	O ▽	0.18	0.00	0.22	0.06	0.12	0.28	0.36	0.20	0.17	0.17		
VAP infection rate	O ▽	1.76	0.00	0.94	N/A	0.00	0.84	1.80	0.00	1.55	N/A		
CLAB infection rate	O ▽	1.12	0.00	1.36	1.59	1.53	2.53	0.29	3.10	0.69	N/A		
Surgical Care Improvement Project	P ▽		99	98	100	98	97	97	99	97	97		
Hospital acquired pressure ulcer rate	O ▽	2.36	0.00	2.83	2.89	5.04	4.29	2.69	0.21	2.75	2.56		
Incorrect Surgery	P ▽ data not yet available												
Effectiveness													
Composite behavioral health screening	P ▽		98	97	99	96	99	98	98	93	93		
<i>Diabetes</i>	P												
Composite diabetes	P ▽		98	89	90	88	89	91	88	89	89		
Blood pressure less than 140/90 (dm)	P ▽		85	78	82	78	80	80	74	74	74		
HbA1 GT 9 or not done in past year	P ▽		10	18	21	24	17	19	21	13	13		
LDL-C less than 100 (diabetes)	P ▽		75	85	84	82	85	91	84	82	82		
<i>Ischemic heart</i>	P												
LDL-C less than 100 (vascular dx)	P ▽		75	89	86	88	89	90	89	88	88		
LDL-C measured (vascular dx)	P ▽		98	96	98	95	97	96	94	96	96		
Blood pressure less than 140/90 (HTN)	P ▽		84	75	81	73	75	77	74	73	73		
<i>Prevention</i>	P												
Screening for colorectal cancer	P ▽		100	82	86	80	78	86	81	81	81		
Women screened for cervical cancer	P ▽		100	94	95	97	95	91	94	91	91		
Women screened for breast cancer	P ▽		100	85	87	79	83	80	91	88	88		
Pneumococcal pneumonia immunization	P ▽		100	92	94	88	96	93	92	90	90		
Obese patients offered weight mgmt	P ▽		100	92	87	94	95	98	99	82	82		
Composite tobacco	P ▽		100	94	98	90	91	97	96	91	91		
Composite acute myocardial infarction (AMI)	P ▽		100	99	100	98	98	99	100	99	99		
Composite heart failure	P ▽		100	99	100	100	100	100	99	98	98		
Composite community acquired pneumonia (CAP)	P ▽		99	99	98	99	99	99	99	99	99		
<i>Mortality Outcomes</i>	O												
AMI RSMR	O ▽	11.34	12.18	11.30	11.30	11.24	11.33	11.50	11.32	11.24	11.23		
Pneumonia RSMR	O ▽	11.33	12.92	12.98	14.43	14.11	13.72	12.33	9.24	14.28	12.60		
CHF RSMR	O ▽	8.14	8.12	8.09	9.13	9.86	7.59	8.46	6.35	7.11	7.98		

¹ Type **P**=process measure, **O**=outcomes measure. Symbol ▽ means higher value is better than lower value, ▴ means lower value is better than higher value.

² VISN 09=Mid South, Facility 581=Huntington, WV, 596=Lexington, KY, 603=Louisville, KY, 614=Memphis, TN, 621=Mountain Home, TN, 626=Nashville, TN, 626A4=Murfreesboro, TN.

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Efficiency													
All cause 30-day readmission rate	O	13.6	11.0	14.4	15.1	14.1	14.8	13.7	13.5	14.7	15.3		
Ambulatory Care Sensitive Conditions (ACSC)	O	29.92		32.68	49.33	30.43	29.68	26.39	30.38	36.17	36.17		
Timeliness													
<i>Outpatient responsiveness</i>	P	data not yet available											
Getting outpatient care quickly	P	data not yet available											
Getting needed outpatient care	P	data not yet available											
Inpatient responsiveness	P	data not yet available											
Patient-Centeredness													
<i>Inpatient SHEP</i>		data not yet available											
Cleanliness of Hospital Environment	P	data not yet available											
Communication with Doctors	P	data not yet available											
Communication with Nurses	P	data not yet available											
Communication About Medication	P	data not yet available											
Discharge Information	P	data not yet available											
Pain Management	P	data not yet available											
Quietness of the Hospital Environment	P	data not yet available											
Willingness to Recommend	P	data not yet available											
Overall Rating of Hospital Stay	P	data not yet available											
<i>Outpatient SHEP</i>		data not yet available											
How Well Docs/Nurses Communicate	P	data not yet available											
Overall Rating of Personal Doc/Nurse	P	data not yet available											
Outpatient Shared Decision Making	P	data not yet available											
Overall Rating of VA Specialist	P	data not yet available											
Overall Rating of Healthcare in last 12 Months	P	data not yet available											
Equity													
<i>Clinical Composite: White-Nonwhite</i>		data not yet available											
Behavioral Health	P	data not yet available											
Diabetes	P	data not yet available											
Tobacco	P	data not yet available											
Prevention	P	data not yet available											
Ischemic Heart	P	data not yet available											
<i>Inpatient SHEP: Male-Female</i>		data not yet available											
Cleanliness of Hospital Environment	P	data not yet available											

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Equity - Inpatient SHEP: Male-Female (continued)	P	data not yet available											
Communication with Doctors	P	data not yet available											
Communication with Nurses	P	data not yet available											
Communication About Medication	P	data not yet available											
Discharge Information	P	data not yet available											
Overall Rating of Hospital	P	data not yet available											
Responsiveness of Hospital Staff	P	data not yet available											
Pain Management	P	data not yet available											
Quietness of the Hospital Environment	P	data not yet available											
Willingness to Recommend	P	data not yet available											
Inpatient SHEP: White-Nonwhite		data not yet available											
Cleanliness of the Hospital Environment	P	data not yet available											
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Willingness to Recommend	P	data not yet available											
Outpatient SHEP: Male-Female		data not yet available											
How Well Doctors/Nurses Communicate	P	data not yet available											
Overall Rating of Personal Doctor/Nurse	P	data not yet available											
Getting Needed Care	P	data not yet available											
Overall Rating of VA Healthcare	P	data not yet available											
Getting Care Quickly	P	data not yet available											
Outpatient Shared Decision Making	P	data not yet available											
Overall Rating of VA Specialist	P	data not yet available											
Outpatient SHEP: White-Nonwhite		data not yet available											
How Well Doctors/Nurses Communicate	P	data not yet available											
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